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FOR IMMEDIATE RELEASE

### **URGENT WATER CONSERVATION NOTICE: MCCALL WATER TREATMENT PLANT MECHANICAL FAILURE**

City of McCall, Idaho - On July 28<sup>th</sup>, a mechanical failure occurred at the City of McCall's Water Treatment Plant, resulting in significant challenges to the water distribution system. In response to this situation, the City is issuing a critical request to all water customers to **reduce irrigation watering immediately and to the maximum extent possible until further notice.**

The mechanical failure at the Water Treatment Plant has compromised water pressure and flows within the distribution system. As a precautionary measure, the city is urging all residents, businesses, and institutions to cooperate with this emergency request and eliminate irrigation demand on the water system temporarily.

By adhering to this crucial water conservation measure, residents will play a vital role in ensuring sufficient water pressure and flows are maintained solely for essential domestic uses. Compliance with this urgent request is instrumental in preventing further deterioration of the system pressure and flows, thus helping to avoid a potential city-wide boil order.

The McCall Public Works - Water Department is working diligently to address the mechanical issue at the Water Treatment Plant and restore normal operations. Once the repairs are successfully completed, all water customers will be promptly notified that they can resume normal (alternate day) irrigation activities as outlined in accordance with our alternative day sprinkling ordinance (MCC 6-2-265).

Water Systems Manager and on-call staff worked continuously throughout the weekend, monitoring and adjusting pump settings to maximize pumping pressure/volumes while minimizing the demand on our critical Pump.

In light of this unforeseen situation, the City of McCall is grateful to the community for promptly reducing and/or ceasing all irrigation activities and understands the impact of this request on residents' daily routines and appreciates the collective effort to conserve water during this challenging period.

"Our City Public Works and Water Team sincerely value the cooperation and patience of our residents during this time of repair and restoration. We are reminded during events like these of the importance in staying connected to the city's notification channels," said Erin Greaves, Communications Manager.

The City encourages residents to stay informed through the official website, [www.mccall.id.us](http://www.mccall.id.us), opt-in to receive text message notifications (sign up by texting McCall to 91896), or follow social media channels like Facebook and Instagram @cityofmccall.

Necessary Updates will be posted as new information is released.

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